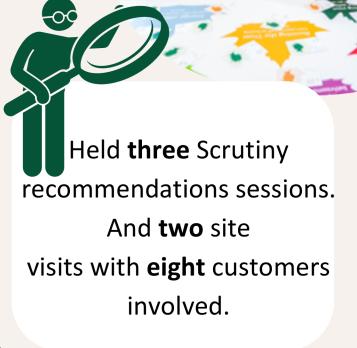
## What we've been up to (April - June 2025)

## Check out our Customer Voice round-up from the last few months

Between April, May and June we...



Three Challenge Group meetings took place with eight members.





Held 5

collaborator groups, 1

training and 1 consultation

One TPAS training, one GMRG\*, two Mystery Customer, one Range & Pennine residents panel, one Damp & Mould panel, one ANPR Consultation.

108

attendees or responses to our latest Customer Voice activity



Reviewed and recommended for approval **three** policies:

Rent Flexibility, Housing
Ombudsman Self Assessment,
TSM Sign Off

Hosted two **Roadshows** in:
Wickfield Mews
and Bollington



\*GMRG = Grounds Maintenance Residents Group

